

APPENDIX A *Features by License Level*

The following table shows a list of features that will be enabled for each license level (SP310, PC Assistant and PC Attendant).

Feature	SP310	Assistant	Attendant
Operational Mode			
IP Soft Phone	*	*	*
SIP Only (Soft Phone)	*	*	*
CTI Mode (Deskset)		*	*
UI Mode			
Dockable Tool Bar (Top, Bottom)	*	*	*
Full Screen Mode		*	*
Compact Phone Mode	*	*	*
Emulation Mode [Not available in CTI (Deskset) mode]	*	*	*
UI Scheme			
Auto Hide Toolbar	*	*	*
Pop-up on ringing call	*	*	*
Recently Dialed List in Toolbar	*	*	*
Speed Dial List		*	*
Function Toolbar	*	*	*
Configurable Functions, Order, and Shortcut Keys	*	*	*
Selectable Button Size (S/M/L)	*	*	*
Call Status Area	*	*	*
Call Control Functions			
Answer	*	*	*
Hold	*	*	*
Transfer	*	*	*
HangUp	*	*	*

Feature (Continued)	SP310	Assistant	Attendant
Dial	*	*	*
Conference	*	*	*
Page	*	*	*
Park	*	*	*
Unpark	*	*	*
Barge In		*	*
Directed Call Pickup		*	*
Last Number Redial	*	*	*
Voice Over		*	*
Forward Calls	*	*	*
Background Music		*	*
Auto-Callback	*	*	*
Do Not Disturb	*	*	*
Group Call Pickup		*	*
Pickup Other Group		*	*
Directed Call Pickup			
Selectable Display Message		*	*
Non Call Control Functions			
Record	*	*	*
Add/Edit Note in Call Log	*	*	*
E-Mail Integration	*	*	*
Ringling through Speakers	*	*	*
Confirm Dialog on Exit	*	*	*
Quick Message Client	*	*	*
Quick Message Notification Tone	*	*	*
Record Selective/All Calls	*	*	*
Personal Greeting		*	*
Screen Pop (Outlook, Act! 2005+, Goldmine 6.7+)		*	*
Screen Pop through SDK		*	*
Outlook Selectable Contact Folder		*	*
Pop when ringing/answered		*	*
Pop on all calls/external only		*	*

Feature (Continued)	SP310	Assistant	Attendant
Outlook Add-in Screen pop		*	*
Outlook Add-in Dial Out		*	*
Call Log			
Print	*	*	*
Delete	*	*	*
Archive	*	*	*
Columns (In/out, Date, Time, Name, Number, Duration, User, Line, Note)	*	*	*
Sortable by Column	*	*	*
Recordings Attached	*	*	*
Playback of recordings	*	*	*
Auto Archive	*	*	*
Re-Dial	*	*	*
E-Mail	*	*	*
Edit Note	*	*	*
Directory			
Local Company Directory	*	*	*
Access to Shared Directory	*	*	*
Columns (BLF, Name, Number, Title, E-Mail, Location, Department, Super Name, Super Phone, Asst Name, Asst Phone, Alt Numbers, Notes)	*	*	*
One-touch transfer using Directory	*	*	*
Direct to VM using directory	*	*	*
Voice Over using directory		*	*
Camp On using directory		*	*
Name order in directory	*	*	*
Directory Functions			
Dial Extension	*	*	*
Dial Alternate	*	*	*
Voice Mail	*	*	*
Transfer	*	*	*
Conference	*	*	*
Voice Over		*	*

Feature (Continued)	SP310	Assistant	Attendant
Camp		*	*
Call Pickup		*	*
E-Mail	*	*	*
Quick Message	*	*	*
Add Note	*	*	*
Add to Speed Dial		*	*
Contacts			
Local Contacts	*	*	*
Access to Shared Contacts	*	*	*
Columns (Name, Number, Title, E-Mail, Company Name, Company Address, Company City, Company State/Prov, Company Zip, Company Country, Alt Numbers, Notes)	*	*	*
Contacts Functions			
Dial Main	*	*	*
Dial Alternate	*	*	*
Transfer	*	*	*
Conference	*	*	*
E-Mail	*	*	*
Add Note	*	*	*
Add to Speed Dial	*	*	*
Personal Contacts			
Columns (Name, Number, Title, E-Mail, Company Name, Company Address, Company City, Company State/Prov, Company Zip, Company Country, Alt Numbers, Notes)	*	*	*
Personal Contacts Functions			
Dial Main	*	*	*
Dial Alternate	*	*	*
Transfer	*	*	*
Conference	*	*	*
E-Mail	*	*	*
Add Note	*	*	*
Add to Speed Dial	*	*	*
Print All/Selected/Preview Directories	*	*	*
Search Directory	*	*	*

Feature (Continued)	SP310	Assistant	Attendant
Set Visible Columns	*	*	*
Set Visible Functions	*	*	*
Delete Directory Entry	*	*	*
Help Utility			
Application Help	*	*	*
About (Version, License, Copyright)	*	*	*
Licensing			
License Activation	*	*	*
Trial Mode	*	*	*
Attendant Functions			
Active ringing call list			*
Top Most on Ringing Call			*
Quick Transfer Voice Mail			*
Quick Voicemail to an extension			*
Call Redirect			*
Able to send Quick Message			*
Able to send Phone Message			*
Able to set/reset Night Mode			*
BLF/DSS Panel			
Local One Touch Keys (108) (108 + 24 + 8)			*
System-Wide BLF			*
BLF Icon (Idle, Ring, Active, DND, Fwd Immediate)			*
Name			*
Extension			*
BLF Groups/Tabs (Order, Visibility)			*
Configurable Text			*
Configurable Order			*
One-touch transfer			*
Quick VM transfer			*
Voice Over			*
Camp call			*
Functions (BLF)			

Feature (Continued)	SP310	Assistant	Attendant
Dial			*
VoiceMail			*
Transfer			*
Conference			*
Voice Over			*
Camp			*
Call Pickup			*
E-Mail			*
Quick Message			*
Phone Message			*
Add/Edit Note			*
Clear Note			*
Rollover for Notes/Presence			*
Video Call			
Open Video Window	*	*	*
Resize Video Window: Large/Small	*	*	*
Hide/Show Self-Image	*	*	*
Pause/Start Video Transmission	*	*	*
Video Mute	*	*	*
Four-Party Video Call	*	*	*
Phone Image/Emulation Mode (Not available in CTI (Deskset) mode)			
LCD Display	*	*	*
Softkeys	*	*	*
Line Keys	*	*	*
Function Buttons (Recall, Conf, Redial, Answer, Speaker, Feature, Mic, Directory, Message, Hold Transfer, Volume Up, Volume Down, Hookswitch)	*	*	*
Dial Pad	*	*	*
Message Waiting light	*	*	*
Naming of Line Keys - Abbreviated	*	*	*
Add-On Module	*	*	*
DSS Module	*	*	*

Feature (Continued)	SP310	Assistant	Attendant
Supported Hardware			
Separate Microphone and Speaker (Dual Audio)	*	*	*
Adjustable Ring Volume	*	*	*
USB Headset/Handset	*	*	*
Selection from Multiple NIC cards	*	*	*
Enhancement Suite			
Application Sharing	OPT	OPT	OPT
Whiteboard	OPT	OPT	OPT
Chat	OPT	OPT	OPT
File Transfer	OPT	OPT	OPT